Unrepresented Claimant – High level process flow

OFFICIAL INJURY CLAIM

- Claimant enters search criteria for a Medical Report Provider (DME or MRO)
- Claimant Selects Medical Report Provider (DME or MRO)
- OICL emails selected Medical Report Provider and produces an instruction
- Medical Report sent to claimant
- Claimant Review Medical Report
- Claimant Accepts Medical Report and agrees to share *
- OICL Shares Medical Report with Compensator

Claimant raises a challenge on Medical Report

Medical Provider logs in to OICL Portal account to acknowledge and pick up instruction / respond to a challenge on a report

*The Claimant may choose to wait to the end of the prognosis period(s) before taking action to release the medical report *

Upload PDF Medical Report

Download instruction

Medical report provider details

Selected report provider

Medical Report Provider (DME or MRO) outside either system

- Contact Claimant
- Book examination date
- Attend examination
- Write up report
- Send Invoice to Compensator

Upload Case Data to MedCo

Medical report provider (DME or MRO)

MedCo

- MedCo conducts a search
- MedCo supplies search offer with case ID *
- MedCo allocates case to selected provider

Upload Case Data to MedCo

*The DME / MRO offer will be set by the MoJ *

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